

Protecting your retirement account from fraud and cyber attempts.



At AIG Retirement Services, we are committed to protecting your account by leveraging strong firewalls, encryption, secure email, as well as preemptive round the clock surveillance. But it takes a commitment from you as the first line of defense to help protect your account from fraud and cyber attempts.

Here are some tips and key features you can use to better safeguard your account:



Complete your online registration: You can access your retirement account online safely and securely through our online experience. You can make transactions, check balances and more in a protected environment. Just click “Register” on the homepage of aig.com/RetirementServices



Manage strong, complex passwords: Use combinations that include numbers, characters and letters to help make your password more challenging to “crack” and use different passwords for all of your accounts



Enroll in E-Delivery: Select to receive your account statements and sensitive plan information electronically. Just log in to your account and select “e-delivery” from the drop-down menu



Leverage multi-factor authentication: You will receive a security code via text or email when engaging our digital tools or call center to verify who is accessing the account



Enable mobile app securities: Both finger and facial print biometrics are available on our mobile app to help you quickly and securely access your account information from your personal devices



Securely share documents: Use the Message Center to send and receive important plan documents securely.



Practice caution: Carefully guard personal information when asked from unknown numbers and never provide sensitive data on similar sites



Be data vigilant: Ensure all contact information remains up-to-date and check your accounts frequently to monitor for activity



Employ safe computer practices: Turn on auto updates for patches, try not to review or check financials on public WiFi or hotspots, and be suspicious of unknown emails and embedded links

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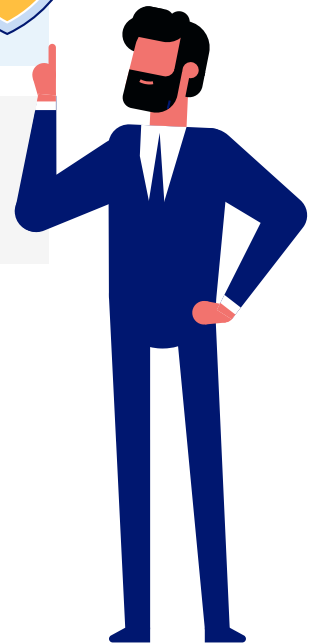
Our account protection responsibility

Account protection is a partnership. You have a role to play in the protection of your accounts by taking appropriate actions and using safe practices to defend against cyber and fraud attempts. In the event assets are taken from an account, under no fault of your own, we will replace the full value to make your accounts whole. Not taking advantage of these safety features may affect the replacement of assets; see account protection responsibility terms and conditions for details.

To learn more about our security features and our account protection responsibility, please visit: valic.com/aig-security-center.



To streamline management of your account and simplify access to important information, [register your account online today](#).



CLICK aig.com/RetirementServices CALL 800-426-3753 VISIT your financial professional

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